A group of people standing in front of a city

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**Volume III – Factor II – Past Performance**

**Stealth Solutions, Inc.**

**Response**

**to**

**Internal Revenue Service (IRS)**

**IT Accessibility and Section 508 Compliance Service**

**RFQ No: 2031ZB-24-Q-00006 A00002**

**August 15, 2024**

**Submitted By:**

Stealth Solutions, Inc.

**SBA Certified 8(a) Program Participant**

**SAM UEI: RCMZNAHAZ7D9**

**GSA STARS III: 47QTCB21D0018**

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A picture containing text, clock, dark, gauge

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# Project Profiles

## **Project 1: National Telecommunications and Information Administration (NTIA)**

**National Telecommunications and Information Administration (NTIA) Past Performance**  
**Contract Number:** STARS III, 47QTCB21D0018 / NTIA0000-22-00231  
**Contractor:** Stealth Solutions, Inc. (Prime)  
**Procuring Agency**: NTIA  
**Contractor Address:** 46191 Westlake Drive, Suite #112, Sterling, VA 20165

**Contract Type:** Time & Materials (T&M)

**Agency POC:** Soma Chary, [schary@ntia.gov](mailto:schary@ntia.gov)**Period of Performance:** 09/01/2022 – 08/31/2027

**Contract Value:** $3,420,896.55

**Project Overview:**  
Stealth Solutions is responsible for the development, maintenance, and administration of NTIA’s extensive web presence, including its primary public website and other critical digital platforms like Broadband USA and Federal Government Spectrum Compendium. Our focus is on ensuring these platforms are not only responsive and user-friendly but fully compliant with Section 508 accessibility standards.

**Accessibility and Section 508 Compliance Focus:**

* Comprehensive Accessibility Overhaul: We conducted thorough accessibility assessments across all NTIA websites to identify and remediate compliance gaps, ensuring all digital content including PDFs, Word documents, and other uploaded files meet or exceed Section 508 standards.
* Regular Compliance Audits: Our tactical approach includes regular audits of existing content and new uploads, using automated tools and manual reviews to maintain ongoing compliance. This ensures that all content, regardless of format, is accessible to all users, including those with disabilities.
* Strategic IT Integration: We seamlessly integrate accessibility into the development lifecycle of every project. This includes the initial design of web elements and extends through to content creation and system updates, ensuring accessibility is considered at every step.
* Training and Support: We provide ongoing training for NTIA content managers and developers, focusing on best practices for creating and managing accessible content. With our support his empowers the NTIA team to uphold standards independently.
* Adherence to USWDS: All NTIA websites are designed to conform with the United States Web Design Standards (USWDS), which emphasize accessibility. This alignment ensures that we meet federal requirements and deliver a consistent user experience across all government platforms.

**Achievements in Accessibility:**

* Responsive Web Design: Ensured that all NTIA websites are mobile-friendly and accessible, enhancing the user experience across various devices and platforms.
* Drupal Theme Enhancement: Upgraded and optimized Drupal themes to enhance accessibility features, ensuring all interactive elements and navigation comply with accessibility standards.
* User-Centric UI/UX Design: Developed and refined UI components based on NTIA’s style guides, focusing on intuitive navigation and ease of access to accommodate a diverse range of users.

**Ensuring Continuous Compliance:**

* Ongoing Monitoring and Updates: We employ a proactive monitoring strategy that includes regular updates to accessibility protocols and immediate adjustments to any new web content or features.
* Agile and Responsive Management: Our agile project management approach allows us to quickly adapt to changes in accessibility standards and implement best practices across NTIA’s digital assets.

Stealth Solutions strategic management and technical expertise in maintaining high-impact, public-facing websites ensure that NTIA’s digital platforms remain accessible and compliant, supporting the agency's mission to manage the federal spectrum and promote national broadband initiatives effectively.

## **Project 2: United States Agency for International Development (USAID)**

**United States Agency for International Development (USAID) Prosper Africa Program**  
**Contract Number:** STARS III, #47QTCB21D0018  
**Contractor:** Stealth Solutions, Inc. (Prime)  
**Procuring Agency:** USAID  
**Contractor Address:** 46191 Westlake Drive, Suite #112, Sterling, VA 20165  
**Contract Type:** Hybrid - Time & Materials (T&M) and Firm Fixed Price (FFP)  
**Agency POC:** Ali Momand, (202) 460-6831, [amomand@usaid.gov](mailto:amomand@usaid.gov)**Period of Performance:** January 2022 – January 2025

**Contract V**alue: $3,570,003

**Project Overview:**  
Stealth Solutions is enhancing the Prosper Africa Salesforce CRM system, focusing on accessibility and compliance to meet Section 508 standards, aligning closely with the IT requirements of the IRS-Bureau of Engraving and Printing (IRS-BEP).

**Scope of Work:**

* Development and Enhancements: Addressed critical system improvements and legacy issues.
* Project Management: Ensured comprehensive oversight for timely and budget-compliant task completion.
* Operations and Maintenance: Optimized ongoing system performance.

**Key Accessibility Achievements:**

* FedRAMP Authorization to Operate (ATO): Enhanced system security and compliance.
* Accessibility Assessments and Remediation: Conducted thorough assessments and implemented necessary remediations for Section 508 compliance.
* Strategic Compliance Planning: Collaborated with agency leadership to integrate accessibility into ongoing technology planning and operations, enhancing CRM functionality while maintaining compliance.

**Relevance to IRS-Bureau of Engraving and Printing (IRS-BEP):**  
Stealth Solutions leverages proven methodologies from the USAID project to enhance IRS-BEP's Salesforce CRM accessibility:

* Enhanced IT Accessibility: Applied proven methods from the USAID project to customize accessibility features like navigation and screen reader compatibility for IRS-BEP.
* Ongoing Compliance Monitoring: Established continuous monitoring, training, and audits to maintain accessibility.
* Integration with Technology Roadmaps: Embeds accessibility into every IT project lifecycle, ensuring ongoing compliance.

By implementing these strategies, Stealth Solutions is ideally positioned to support IRS-BEP in achieving and maintaining IT Accessibility and Section 508 Compliance, thereby enhancing user experience for all stakeholders.

## **Project 3: Defense Logistics Agency (DLA)**

**Project Name - Defense Logistics Agency (DLA) Past Performance**

**Contract Number - SP70121C0049**

**Contractor – Deque Systems, Inc. (Prime)**

**Procuring Agency - Defense Logistics Agenc**y

**Contractor Address** - 13800 Coppermine Rd Herndon, Virginia 20171

**Contract Type** - Hybrid - Time & Materials (T&M) and Fixed Price (FP)

**Agency POC** – Kevin Buckman, 215.737.4220, [kevin.buckman@dla.mil](mailto:kevin.buckman@dla.mil)

**Contract Period of Performance** - 10/1/2021-9/30/2024

**Total Contract Dollar Value** – $3,230,479.20

**Project Overview:**

Deque supported the Defense Logistics Agency's (DLA) initiative to monitor and enhance remediation efforts across the organization's digital assets and evaluate PDFs to improve testing coverage for Section 508 compliance. Deque provided consulting, training, and dynamic scanning with axe-Monitor to improve accessibility testing and remediation efforts.

**Scope of Work:**

Intelligent Insights:

* Utilized axe-Monitor's data capabilities to offer deep insights into the DLA’s digital accessibility, enabling strategic decision-making.

Performance Analysis:

* Evaluated multiple websites' accessibility, identifying high-performing areas and prioritizing remediation where needed.

Executive Reporting:

* Delivered detailed executive reports with metrics on compliance, trends, and progress towards Section 508 goals.

**Key Accessibility Achievements:**

Enhanced Compliance Metrics:

* Maintained a compliance rate well above Section 508 standards, ensuring all content met federal requirements.

Comprehensive Accessibility Audits:

* Conducted regular audits using axe-Monitor, significantly reducing accessibility defects and improving user experience.

Effective Remediation Strategies:

* Implemented strategies that quickly resolved both common and complex issues, minimizing user disruption.

**Relevance to IRS-Bureau of Engraving and Printing (IRS-BEP):**

DLA Project as a Benchmark:

* Demonstrated capability to scale and manage large accessibility projects, indicating strong potential for the IRS-BEP project.

Deque’s Expertise:

* Leveraged deep knowledge and U.S.-based Trusted Testers to ensure precise accessibility evaluations, crucial for IRS-BEP.

Resources and Capabilities:

* Used advanced tools and infrastructure to support high-volume assessments and continuous monitoring, critical for IRS-BEP's needs.

## **Project 4: Department of the Treasury – United States Mint**

**Project Name – Department of the Treasury – United States Mint Past Performance**

**Contract Number** -Requisition36188

**Contractor** – Deque Systems, Inc. (Prime)

**Procuring Agency** – United States Mint Agency

**Contractor Address** - 13800 Coppermine Rd Herndon, Virginia 20171

**Contract Type** - Hybrid - Time & Materials (T&M) and Fixed Price (FP)

**Agency POC** - James Proctor, 202.527.3246, [james.proctor@usmint.treas.gov](mailto:james.proctor@usmint.treas.gov)

**Period of Performance** – 6/30/2008-9/30/2021

**Total Contract Dollar Value** – $747,277.00

**Project Overview:**

This project has supported the U.S. Treasury in achieving Section 508 compliance across web properties, mobile apps, and PDFs. Customized axe-Monitor (formerly "World Space") and integrated accessibility automation into the Mint’s CI/CD pipeline, providing tools, training, consulting, and managed services.

**Scope of Work:**

Support for Section 508 Compliance:

* Ensured Treasury's digital assets met Section 508 standards with Deque’s tools and consulting.

Tool Utilization and Integration:

* Customized and embedded axe-Monitor into the Mint’s CI/CD pipeline for automated accessibility checks, ensuring continuous compliance.

Comprehensive Services:

* Delivered advanced tools, training, and consulting to address accessibility early in development, streamlining compliance efforts.

**Key Accessibility Achievements:**

Exceeded Compliance Goals:

* Achieved compliance across all digital platforms, surpassing Treasury's goals.

Early Integration of Accessibility:

* Reduced remediation time by integrating accessibility from the start of development.

Strength in Continuous Integration:

* Improved issue detection rates through automated accessibility checks in the CI/CD pipeline.

**Relevance to IRS-Bureau of Engraving and Printing (IRS-BEP):**

Proven Section 508 Compliance Expertise:

* Demonstrated Section 508 compliance expertise through successful Treasury support, positioning us well for the IRS-BEP project.

Effective Tool Integration and Automation:

* Showcased ability to automate accessibility checks and continuous monitoring, critical for IRS-BEP.

Enhanced Early Accessibility Integration:

* Our proactive approach to early accessibility integration aligns with the complex requirements of the IRS-BEP project.

# **Past Performance Questionnaire (PPQ):**

The PPQs for all four project profiles were shared directly from the client to Nakia Barriteau, via email: [Nakia.R.Barriteau@irs.gov](mailto:Nakia.R.Barriteau@irs.gov)